



**YENEPOYA**

(DEEMED TO BE UNIVERSITY)  
Recognized under Sec 3(A) of the UGC Act 1956  
Accredited by NAAC with 'A' Grade

***2.5.2 Average percentage of student complaints/  
grievances about evaluation, against the total  
number of students appeared in the examinations  
during the last five years***

**Certificate from Registrar/Controller of  
examination/Data on student grievance  
from the office of the Registrar  
(Evaluation)**

**ATTESTED**

  
**Dr. Gangadhara Somayaji K.S.**  
Registrar  
Yenepoza (Deemed to be University)  
University Road, Deralakatte  
Mangalore- 575 018, Karnataka

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Certificate from COE on student grievance

Controller of Examinations

E-mail [coeoffice@yenepoya.edu.in](mailto:coeoffice@yenepoya.edu.in)  
Ph: 0824 – 2204768 Fax: 2204768

**Certificate on the Data of the student grievance and complaints related to the Examinations for the Academic year 2020-2021**

This is to certify that the examination section has received a total of 4 grievances for re-totalling, 5 requests for photocopy of answer scripts and 11 for revaluation during the year 2020-2021 across all faculties as mentioned below. The total number of candidates appeared for the examination is 5455. No other complaint other than re-totalling and revaluation was received. Hence, no complaints were referred to Examination grievance redressal committee as re-totalling and revaluation process is within the provisions of the regulations/examination manual.

| Programme                                       | Total no of grievances | Total no of students appeared for the Examinations | Nature of grievance          |
|---|------------------------|--|------------------------------|
| Faculty of Medicine                             | 4                      | 5455   | Re totalling                 |
|   | 4                      |  | Photo copy of answer scripts |
| Faculty of Nursing                              | 1                      |  | Photo copy of answer scripts |
| Faculty of Allied Health and Basic Sciences     | 5                      |  | Revaluation                  |
| Faculty of Art Science, Commerce and Management | 6                      |  | Revaluation                  |

**ATTESTED**

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Yenepoya (Deemed to be University)  
University Road, Deralakatte  
Mangalore- 575 018, Karnataka

*B.T. N. [Signature]*  
**CONTROLLER OF EXAMINATIONS**

Controller of Examinations  
Yenepoya (Deemed to be University)  
University Road, Deralakatte  
Mangaluru - 575 018

**Certificate on the Data of the student grievance and complaints related to the Examinations for the Academic year 2019-2020**

This is to certify that the examination section has received a total of 18 grievances for re-totalling and 12 request for photocopy of the answer scripts during the year 2019-2020 across all faculties as mentioned below. The total number of candidates appeared for the examination is 3297. No other complaint other than re-totalling and requests for photocopy of answer scripts was received. No complaints were referred to Examination grievance redressal committee as re-totalling process is within the provisions of the regulations/examination manual.

| Programme                                   | Total no of grievances | Total no of students appeared for the Examinations | Nature of grievance          |
|---|------------------------|--|------------------------------|
| Faculty of Medicine                         | 08                     | 3297   | Re totalling                 |
|   | 10                     |  | Photo copy of answer scripts |
| Faculty of Dentistry                        | 02                     |  | Re totalling                 |
|   | 02                     |  | Photo copy of answer scripts |
| Faculty of Allied Health and Basic Sciences | 06                     |  | Re totalling                 |
| Faculty of Nursing                          | 01                     |  | Re totalling                 |
| Faculty of Homeopathy                       | 01                     |  | Re totalling                 |

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**Certificate on the Data of the student grievance and complaints related to the Examinations for the Academic year 2018-2019**

This is to certify that the examination section has received a total of 19 grievances for re-totalling during the year 2018 -2019 across all faculties as mentioned below. The total number of candidates appeared for the examination is 3382. No other complaint other than re-totalling was received. No complaints were referred to Examination grievance redressal committee as re-totalling process is within the provisions of the regulations/examination manual.

| Programme                                   | Total no of grievances | Total no of students appeared for the Examinations | Nature of grievance |
|---|------------------------|--|---------------------|
| Faculty of Medicine                         | 06                     | 3382   | Re totalling        |
| Faculty of Dentistry                        | 07                     |  | Re totalling        |
| Faculty of Allied Health and Basic Sciences | 04                     |  | Re totalling        |
| Faculty of Nursing                          | 02                     |  | Re totalling        |

  
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**Certificate on the Data of the student grievance and complaints related to the Examinations for the Academic year 2017-2018**

This is to certify that the examination section has received a total of 34 grievances for re-totalling and 3 requests for photocopy of answer scripts during the year 2017-2018 across all faculties as mentioned below. The total number of candidates appeared for the examination is 2285. No other complaint other than re-totalling and requests for photocopy of answer scripts was received. No complaints were referred to Examination grievance redressal committee as re-totalling and issue of photocopy of answer scripts are within the provisions of the regulations/examination manual.

| Programme                                   | Total no of grievances | Total no of students appeared for the Examinations | Nature of grievance          |
|---|------------------------|--|------------------------------|
| Faculty of Medicine                         | 19                     | 2285   | Re totalling                 |
|   | 2                      |  | Photo copy of answer scripts |
| Faculty of Dentistry                        | 12                     |  | Re totalling                 |
| Faculty of Allied Health and Basic Sciences | 2                      |  | Re totalling                 |
| Faculty of Nursing                          | 1                      |  | Re totalling                 |
| Faculty of Allied Health and Basic Sciences | 1                      |  | Photo copy of answer scripts |

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Recognized under Sec 3 (A) of the UGC Act 1956 as per notification number F.9-11/2007/U.3(A) dated 27-02-2008

Controller of Examinations

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Ph: 0824 - 2204768 Fax: 2204768

### Certificate on the Data of the student grievance and complaints related to the Examinations for the Academic year 2016-2017

This is to certify that the examination section has received a total of 48 grievances for re-totalling during the year 2016-2017 across all faculties as mentioned below. The total number of candidates appeared for the examination is 1699. No other complaint other than re-totalling was received. No complaints were referred to Examination grievance redressal committee as re-totalling process is within the provisions of the regulations/examination manual.

| Programme                                   | Total no of grievances | Total no of students appeared for the Examinations | Nature of grievance |
|---|------------------------|--|---------------------|
| Faculty of Medicine                         | 28                     | 1699   | Re totalling        |
| Faculty of Dentistry                        | 16                     |  | Re totalling        |
| Faculty of Allied Health and Basic Sciences | 3                      |  | Re totalling        |
| Faculty of Nursing                          | 1                      |  | Re totalling        |

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Registrar  
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B.T. N. Subi  
CONTROLLER OF EXAMINATIONS  
Controller of Examinations  
Yenepoya University  
University Road, Deralakatte  
Mangalore-575 018